

Payer Identifications

In order to make the billing process more convenient for all participating providers, El Paso Health has signed an agreement for services with Availity and Trizetto Provider Solutions (TPS).

Availity and TPS are available to all providers and their billing agents in the El Paso healthcare community. Availity and TPS are a central clearinghouse enabling physicians, hospitals and ancillary providers to file patient claims electronically to El Paso Health. Filing electronic claims directly to a clearinghouse will allow you to reduce administrative costs, accelerate claims payments, increase accuracy and simplify daily administration.

El Paso Health has provided you with the Payer Identification grid below for your convenience:

| Availity/TPS Payer Identifications | |
|---|-------|
| El Paso First Health Plans Premier Plan STAR Medicaid HMO | EPF02 |
| El Paso First Health Plans CHIP | EPF03 |
| El Paso First Health Plan HCO Healthcare Options | EPF37 |
| Preferred Administrators | EPF10 |
| Preferred Administrators Children's Hospital | EPF11 |
| El Paso Heath Advantage Dual SNP | EPF07 |

If you are using a clearinghouse other than Availity or TPS, your clearinghouse should provide you with their Payer Identifications and they will direct all claims through Availity or TPS to El Paso Health. Please contact the Provider Relations Department at 915-532-3778 should you have any questions.

Please note: Approval is not required for electronic data interchange (837) transactions.