



El Paso Health
HEALTH PLANS FOR EL PASOANS. BY EL PASOANS.

Pharmacy Quick Reference Guide

Navitus Health Solutions is El Paso Health's Pharmacy Benefit Manager for STAR/CHIP/CHIP Perinate members.

Navitus will handle *ALL* Provider (Prescriber and Pharmacy calls and is available 24/7/365 except Thanksgiving and Christmas from 8 am to 6 pm Central time) and can assist you with:

- Prior Authorizations
- Mail order/Specialty Pharmacy services
- Point of sale (POS) Claims processing
- Contracting/Credentialing

Navitus Provider Hotline

1-877-908-6023

Website: www.navitus.com

Pharmacy Listing: <http://www.elpasohealth.com/pdf/PharmacyDirectory.pdf>

Navitus BIN# **610602** PCN: **MCD** Rx Group: **EPH**

Formulary: <http://www.txvendordrug.com/formulary/formulary-search.asp>

Preferred Drug List: <http://www.txvendordrug.com/pdl/>

Prescriptions for mail order: **Phone: 1-833-432-7928**

Prior Authorization Fax number: **1-855-668-8553**

Clinical PA Criteria: <https://txstarchip.navitus.com/pages/clinical-edits.aspx>

72 hour Emergency Fill Information:

<https://www.txvendordrug.com/formulary/prior-authorization/emergency-prescriptions>

To verify eligibility: Pharmacies can call the Provider Hotline at Navitus, or call El Paso Health at 1-877-532-3778, access our web portal, or use HealthX.