

# A REMINDER FROM...








**El Paso Health**  
HEALTH PLANS FOR EL PASOANS. BY EL PASOANS.


El Paso Health takes pride in offering additional services to our members. These value-added services (VAS) are additional to the services offered by Medicaid or CHIP and are provided at no cost to our members. Value-added services are updated annually in September.

Providers can access the value-added services brochure on the El Paso Health website at: <http://www.elpasohealth.com/members/value-added-services/>

## A Great Health Plan Comes With Healthy Rewards.

HEALTHY REWARDS*	MEDICAID MEMBER	CHIP MEMBER	HEALTHY REWARDS*	MEDICAID MEMBER	CHIP MEMBER
 <p>Members have 24-hour, 7-days-a-week access to FIRSTCALL, a bilingual medical advice infoline staffed by nurses, pharmacists, and a Medical Director on call.</p>	✓	✓	 <p>Pregnant members can receive:</p> <ul style="list-style-type: none"> <li>• A free convertible car seat after attending a baby shower at El Paso Health.</li> <li>• Gift cards for completing prenatal visits and after confirmation of those visits for:</li> </ul>		
 <p>\$25 gift packet which includes a first aid kit and a \$10 Walmart gift card for health related items, for new Members who complete the request form and send by return mail within 30 days of enrollment.</p>	✓	✓	<ul style="list-style-type: none"> <li>• \$25 - Prenatal visit in the first trimester or within 42 days of enrollment,</li> <li>• \$20 - 3rd prenatal visit,</li> <li>• \$20 - 6th prenatal visit,</li> <li>• \$20 - 9th prenatal visit,</li> <li>• \$20 - flu shot during pregnancy,</li> <li>• \$25 - a timely postpartum visit within 21-56 days of delivery.</li> <li>• A FirstSteps Baby Shower including a diaper bag, a starter supply of diapers, and other items for the baby.</li> </ul>	✓	✓
 <p>A free ride service to doctor visits or health education classes.</p>	✓	✓			
 <p>For contact lenses and glasses (lenses and frames) Members receive up to \$125 above the Medicaid benefit.</p>	✓		 <p>Home visits by case managers for Members with complex conditions to include high-risk pregnancies, behavioral, or medical conditions that require special attention.</p>	✓	✓
 <p>One allergy-free pillow case is given to Members who are enrolled in the Asthma Disease Management Program.</p>	✓	✓	 <p>A \$10 movie gift card is offered to Members 20 years and younger who complete a follow-up psychiatrist visit within 7 days of a behavioral health inpatient hospital stay. Members can receive one movie gift card per year.</p>	✓	✓
 <p>Pregnant Members 21 or older can receive up to \$500 each year for dental checkups, x-rays, routine cleaning, fillings, and extractions.</p>	✓	✓	 <p>Members age 20 or younger can receive four additional nutritional/obesity counseling services above the Medicaid Benefit.</p>	✓	
 <p>Members between the ages of 4 through 18 can get a free physical for sports each year.</p>	✓	✓	 <p>Members age 18 or younger can receive four additional nutritional/obesity counseling services above the CHIP Benefit.</p>		✓
 <p>A \$15 gift card is offered to Members ages 3-6 and 12-19 who get a checkup when due and on time.</p>		✓			
 <p>A \$10 gift card is offered to Members age 20 and younger who complete a Texas Health Steps check up on time.</p>	✓				

Call us at 1-877-532-3778 to learn more about our Healthy Rewards.


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\*Healthy Rewards are El Paso Health's Value Added Services. Terms and limitations may apply.

If you have questions regarding this notification, please contact El Paso Health Provider Relations at 915-532-3778 ext.01507, Monday thru Friday 8 a.m. to 5 p.m.

[www.elpasohealth.com](http://www.elpasohealth.com)