



MEMORANDUM

TO: Valued Providers

FROM: El Paso Health Plans

DATE: March 1, 2019

RE: Reminder: Neonatal Emergency Billing Address Requirement

Background: In accordance with House Bill (HB) 15 (83R) and HB 3433 (84R), HHSC established rules for inpatient hospital designations for neonatal services and maternal services. Hospitals without designation will not be reimbursed for inpatient neonatal or maternal services except emergency services required to be provided or reimbursed under state or federal law. The level of care designation for each hospital will be reviewed by HHSC every three years and updated as appropriate.

Service Request (SR) 6271832 addressed the process of receiving, storing, and editing neonatal designation levels and addresses and supplying neonatal designation data on the MCO's Master Provider File as well as preventing non-designated providers from being paid for neonatal claims (effective Oct. 1, 2018). SR 6447071 will address encounters so that neonatal encounters submitted by MCO will be validated.

Action:

Effective 10/01/2018 Providers who submit claims for inpatient newborn care must use the billing address that matches the facility address of the neonatal designation where neonatal services are rendered. To be considered for reimbursement of neonatal claims, providers must have their neonatal billing address. Incorrect billing address will result in claim denial.

If you have any questions regarding this correspondence please feel free to contact our Provider Relations Department at 915-532-3778 x 1507.