

Skyla®

(levonorgestrel-releasing intrauterine system) 13.5 mg

Mirena®
(levonorgestrel-releasing intrauterine system) 20mg per day

Bayer Abandoned Unit Program Return Form

An "Abandoned Unit" is an unopened unit of Skyla® or Mirena® shipped by the Specialty Pharmacy under the Specialty Pharmacy Program (SPP) with a prescription label that includes an individual patient's name. The prescriber has not paid for this unit. In no case can a unit that was purchased by the prescriber (eg, purchase of a wholesale unit) be returned through this program. In order to be returnable, the product box for Skyla or Mirena must be sealed.

To initiate the return process for an Abandoned Unit of Skyla or Mirena, ALL of the fields in the form below must be completed legibly, and the form must be signed by the healthcare provider and submitted to the Specialty Pharmacy. A separate form must be completed for each Abandoned Unit. The Specialty Pharmacy will process the form and you will receive a determination from the Specialty Pharmacy. If the unit is deemed returnable, you will receive a Skyla or Mirena unit identification number from the Specialty Pharmacy via fax. Subsequently, you will receive an e-mail from Genco Pharmaceutical Services, a third-party processor, providing you with a return authorization number, a postage-paid UPS label, and a Genco return authorization form. This label should be printed and attached to either a cardboard shipping box or mailing envelope containing the Abandoned Unit and the return authorization form from Genco. Please confirm that the Specialty Pharmacy identification number matches the ID number that is listed on the Genco return authorization form before returning the Abandoned Unit for processing. Each Skyla or Mirena unit must have the Specialty Pharmacy identification number AND a Genco return authorization number and can only be sent to Genco. **DO NOT RETURN THE UNIT TO THE SPECIALTY PHARMACY.**

Physician Signature: _____ Date: _____

Printed Name: _____

By signing this form:

- I understand that the Skyla or Mirena unit being returned can only be for the patient attributed below, this unit must have the prescription label for that patient, and the unit must be inside the sealed, original box that it was packaged in
- I attest that my office has tried several times to reach the below patient to reschedule the appointment
- I understand that an Abandoned Unit constitutes a unit of Skyla or Mirena that is at least 120 days (4 months) from date of dispense but no more than 180 days (6 months) past the below fill date shown on the prescription label

Prescriber Information

Last Name: _____ First Name: _____
 DEA#: _____ NPI#: _____
 Address 1: _____ Address 2: _____
 City: _____ State: _____ ZIP Code: _____
 Office Contact: _____ E-mail: _____
 Phone: _____ Fax: _____

Patient Information

Last Name: _____ First Name: _____ DOB: _____
 Address 1: _____ Address 2: _____
 City: _____ State: _____ ZIP Code: _____
 Phone: _____

Prescription Label Information

A separate form must be completed for each Abandoned Unit.

Prescription #: _____ Fill Date Shown on Prescription Label: _____
 Pharmacy Name: _____ Address 1: _____
 Address 2: _____

REMINDER: Prescriber is aware that future orders of Skyla or Mirena units should not be requested unless both the patient and physician have made a decision to use Skyla or Mirena.

PLEASE CONTACT YOUR BAYER SALES CONSULTANT IF YOU HAVE ANY QUESTIONS.

Specialty Pharmacy DETERMINATION OF SKYLA or MIRENA UNIT (prescriber office does not complete this section)

Skyla or Mirena Identification #: _____

- The above unit has been identified and can be returned. Genco, a third-party processor (Phone: 800-950-5479), will e-mail you a return authorization number and a postage-paid UPS label. Make sure that the above Specialty Pharmacy identification number matches the identification number on the Genco paperwork
- The above unit does not meet the requirements to be returned: must be at least 120 days (4 months) from date of dispense but no more than 180 days (6 months) past the fill date and the prescription label information must match the Specialty Pharmacy records



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Bayer Abandoned Unit Program Frequently Asked Questions

What is considered a Bayer Abandoned Unit?

An "Abandoned Unit" is an unused and unopened Skyla® or Mirena® shipped by the Specialty Pharmacy under the Specialty Pharmacy Program (SPP) with a prescription label that includes an individual patient's name. In order to be returnable, the Skyla or Mirena should be in its original packaging (ie, the box in which it was received). The original box must be sealed and must be abandoned for at least 120 days (4 months) from date of dispense but no more than 180 days (6 months) past the fill date.

How do I return an Abandoned Unit?

Follow these 6 steps

Step 1: Complete Bayer Abandoned Unit Program Return Form

Step 2: Fax the form to the Specialty Pharmacy for verification

Step 3: Wait for an authorization number and return mailing label from Genco, a third party processor

Step 4: Confirm that the Specialty Pharmacy identification number matches the ID number that is listed on the Genco return authorization form

Step 5: Package the unit in one of the cardboard boxes that the Skyla or Mirena was initially shipped in or a large envelope

Step 6: Mail the unit

Can I send more than one Abandoned Unit back at the same time?

Yes, but each one must be in its own shipping box or mailing envelope with the corresponding forms. One form must accompany every returned Abandoned Unit and each must be shipped individually to ensure proper processing.

Can I return the unit to the Specialty Pharmacy?

No. Please do not send any units to the Specialty Pharmacy. You will be receiving a postage paid return mailing label via email from Genco. This is the only address you should ship the Abandoned Unit to.

How do I package the returned unit?

If the Abandoned Unit is deemed returnable, you will receive a return authorization number and a postage paid UPS label. Be sure to place the unit in the original box that the unit was shipped in from the Specialty Pharmacy or suitable mailing envelope. Your Bayer Sales Consultant will provide your office with mailing envelopes if the original shipping box is not available.

Can I use my own envelope to return the Abandoned Unit?

Yes, just ensure you utilize the mailing label emailed to you from Genco and be sure to verify that the authorization number matches the Genco identification number.

Who should I contact if I need more envelopes?

Please contact your Bayer Sales Consultant.

What happens if I have opened the box containing the Abandoned Unit and removed the unit?

The Skyla or Mirena will be considered nonreturnable. Only units in their original packaging can be returned.

Can I fill the Bayer Abandoned Unit Program Return Form out online?

Yes, you will be able to fill the form out online, or a printed copy that you can manually fill out will be provided to you via your Bayer Sales Consultant. The form must be printed/filled out completely, signed by the HCP, and faxed to the Specialty Pharmacy.

Who will be sending me the return mailing label?

The email will be coming to you from Genco, a third party organization that we are working with.

What if I delete or misplace the email from Genco?

You can contact Genco directly at 1-800-950-5479.

What is the phone number in case I have not received my confirmation fax from the Specialty Pharmacy?

You can contact the Specialty Pharmacy at the numbers below.

What are the fax and phone numbers for sending the Bayer Abandoned Unit Program Return Form?

Specialty Pharmacy	Fax	Phone	Hours of Operation
CVS Caremark (In the Continental US)	(877)-552-3339	(888)-345-3083	8:30 AM - 8:30 PM ET
CVS Caremark (In Hawaii-Neighbor Islands)	(877)-232-5455	(800)-896-1464	8:30 AM - 8:30 PM HT
CVS Caremark (In Hawaii-Oahu)	(808)-254-4445	(808)-254-2727	8:30 AM - 8:30 PM HT
Prime Therapeutics	(877)-684-8854	(855)-457-0170	8:00 AM - 8:00 PM ET
Walgreens	(866)-292-9064	(877)-865-9018	8:00 AM - 8:00 PM ET